

# Troubleshooting the Internet Connection on your iPad

## Step 1: Clear History, Cookies and Cache

1. Open **"Settings"**



application in your iPad

2. **Step 2:** Select **"Safari"** in the left menu




Safari

3. In the right menu, select **"Clear History" and then click "Clear"**
4. Repeat point 3 to **"Clear Cookies"** and **"Clear Cache"**

## Step 2: Proxy Server Settings



1. Open **"Settings"** application in your iPad
  2. Select the **"General"** tab from the left menu
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3. Click the **"Network"** tab in the menu from the right
  4. Make sure Wi-Fi is on **RCSC-ALT**. Then click RCSC-ALT. If it directs you to put in a password the password is poi765cxz
  5. Click blue arrow (↻) circle next to RCSC-ALT network
  6. Click on **"Manual"** and make sure that the Server is set at **10.2.255.100**  
Make sure the Port is also set to **8080**

## Step 3: Login to Barracuda

1. Open your **"Safari"**



browser

2. Type any web address. For instance: **www.hp.com**
3. Login with to Barracuda with your Randolph Central username and password (username and password you use to login to your computer at school)