Troubleshooting the Internet Connection in your IPad

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www.bsu.edu/cte • cte@bsu.edu

Clear History, Cookies and Cache

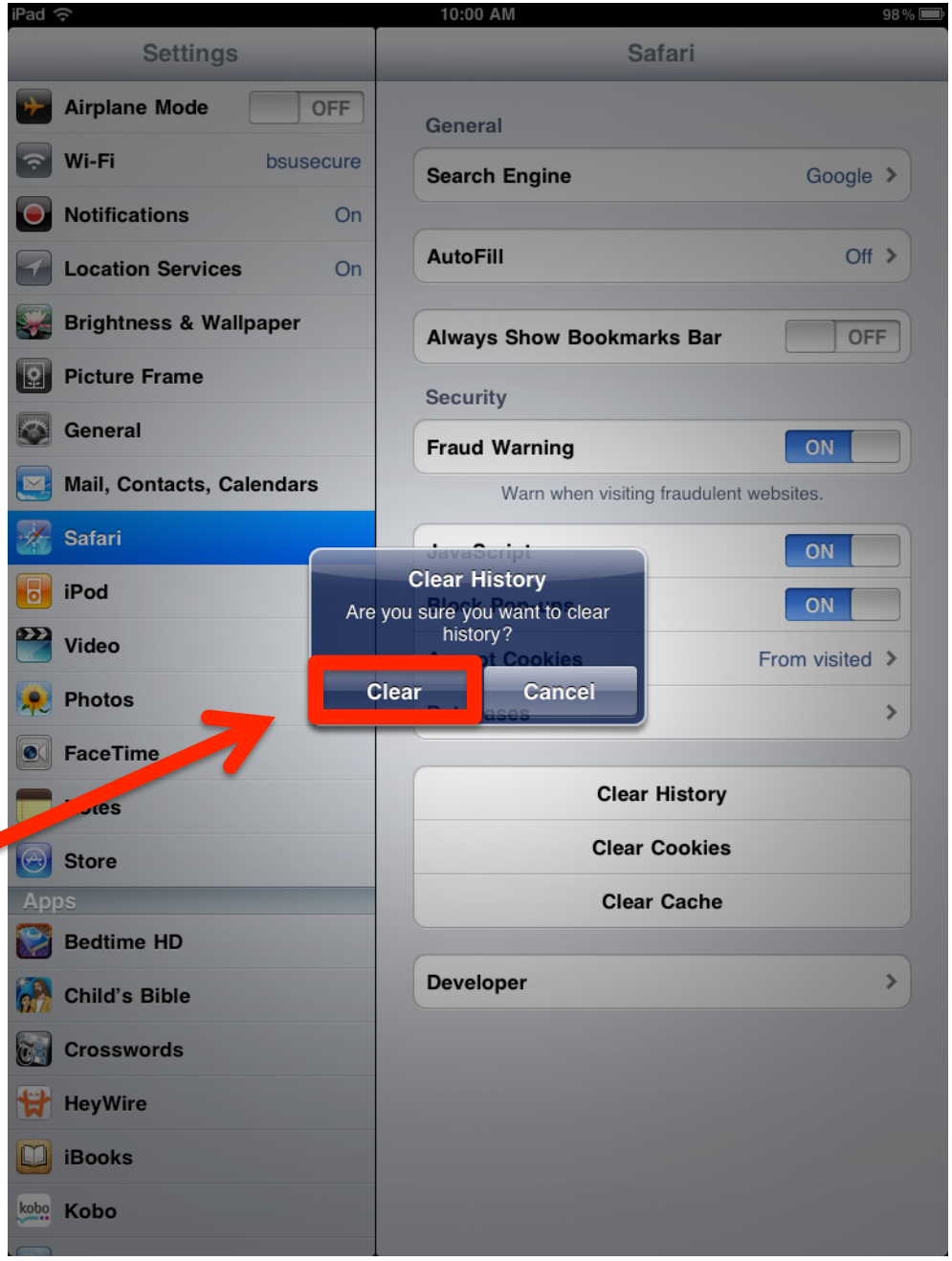
Step 1: Open ***"Settings"*** application in your iPad

Step 2: Select *"Safari"* in the left menu

Step 3: Select

"Clear History"

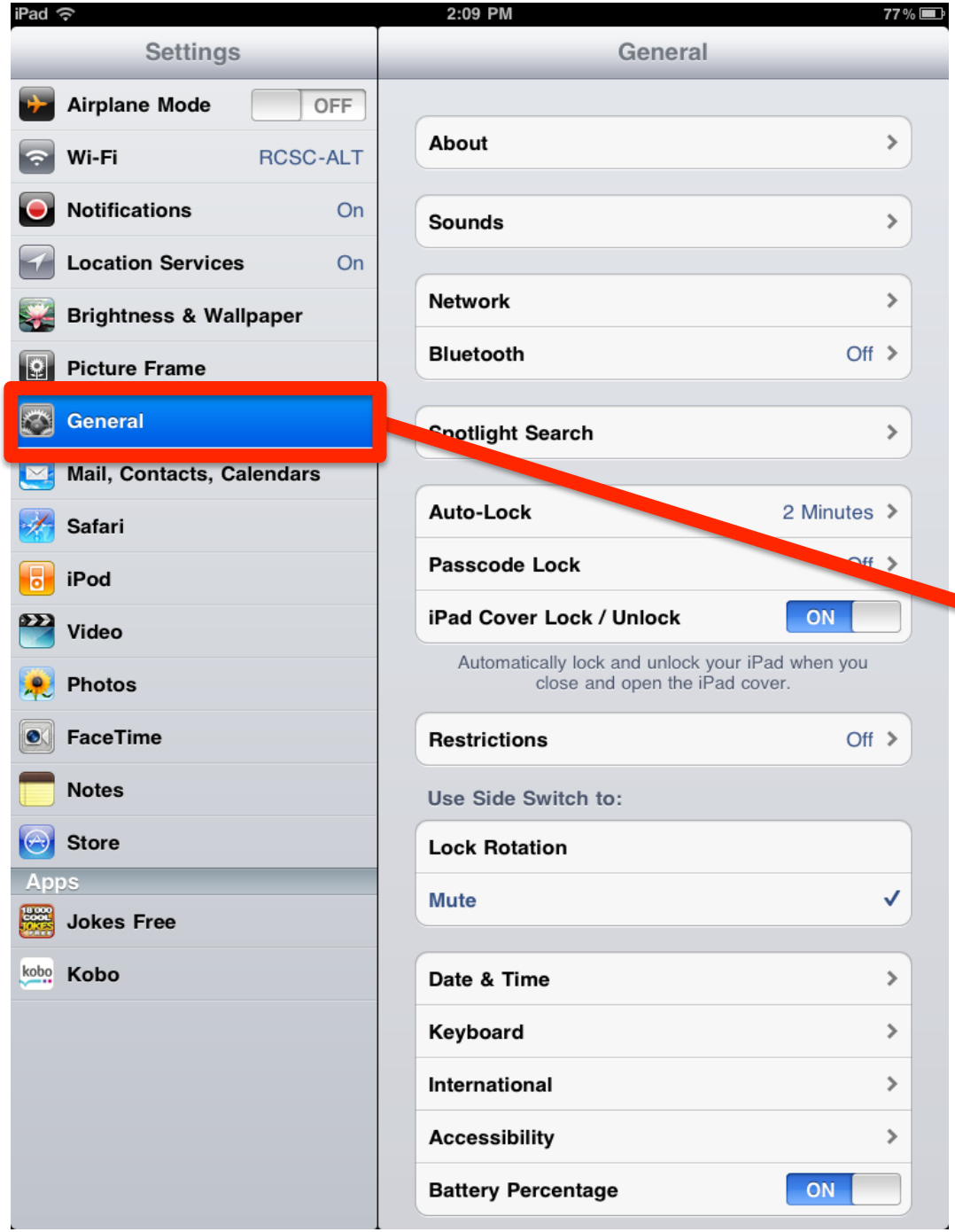
Step 4: A message will pop up asking if you are sure that you want to delete the History. In this case you will select *"Clear"*



Step 5: Repeat Steps 3 and 4 to delete Cookies and Cache

Proxy Server Setting

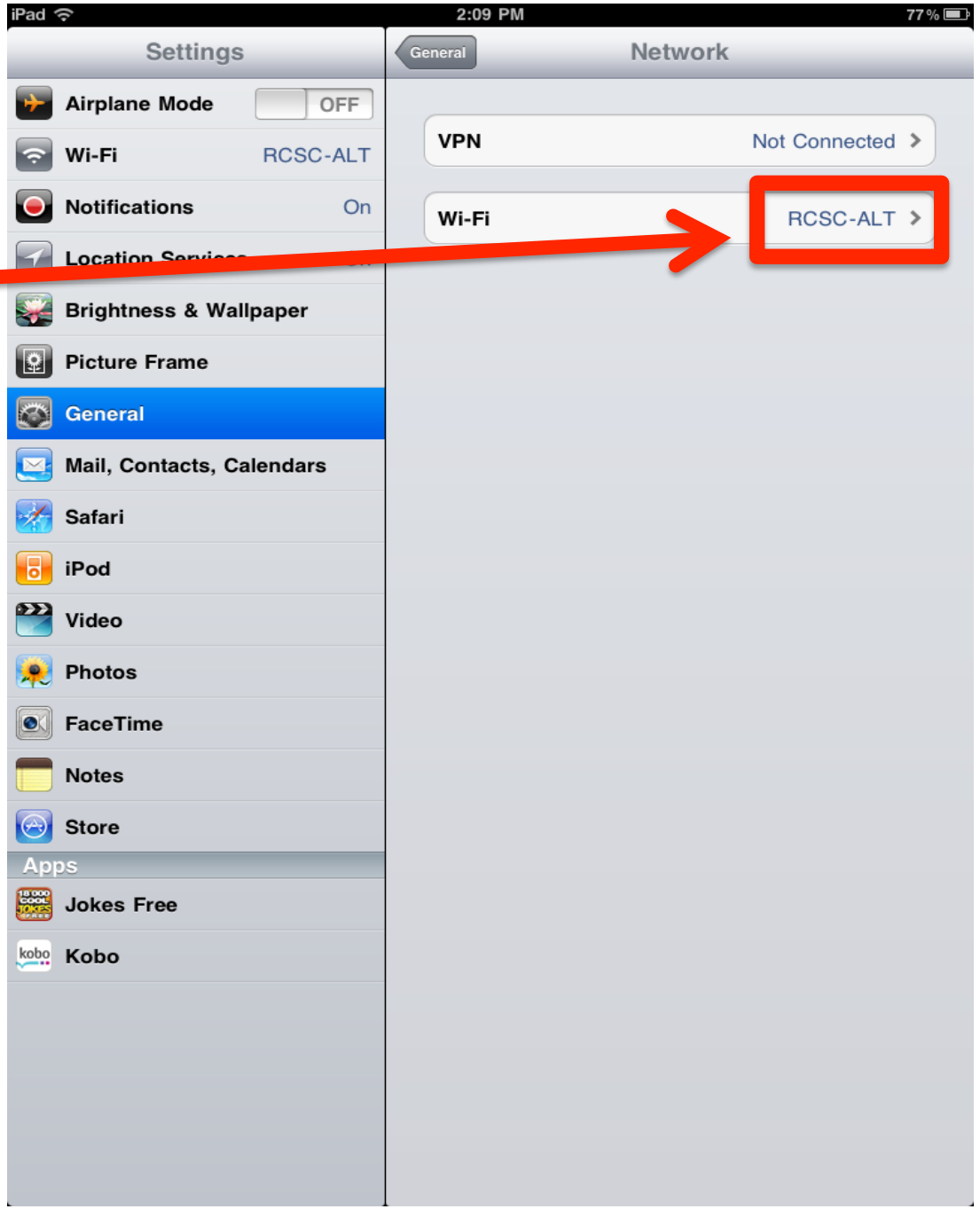
Step 1: Open ***"Settings"*** application in your iPad



Step 2: Select the *"General"* tab

Step 3: Click *"Network"* in general screen

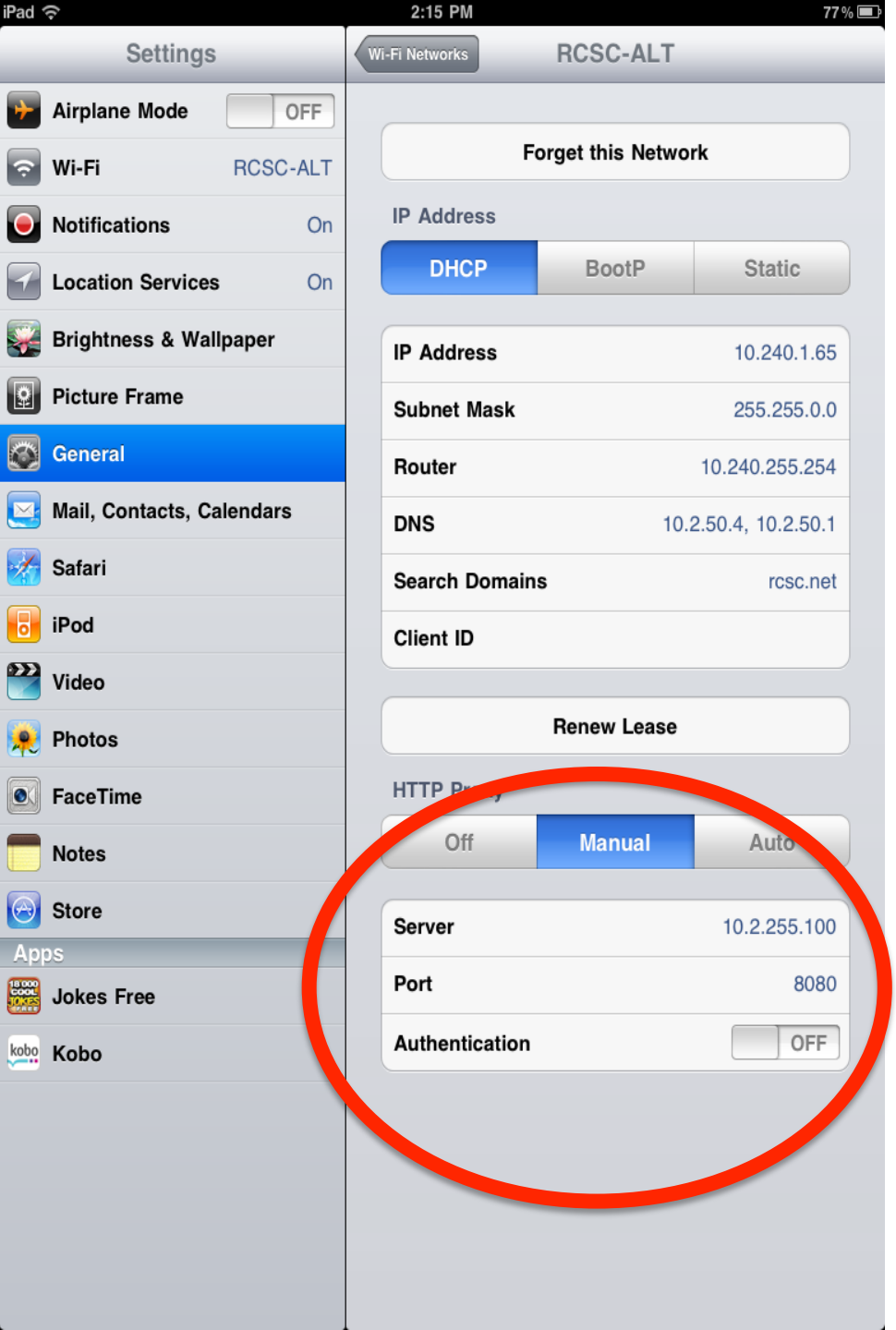
Step 4: Make sure Wi-Fi is on ***RCSC-ALT***. Then click RCSC-ALT. If it directs you to put in a password the password is poi765cxz.



Step 5: Click blue arrow ( ) circle next to RCSC-ALT network

Step 6: Click on

"Manual"

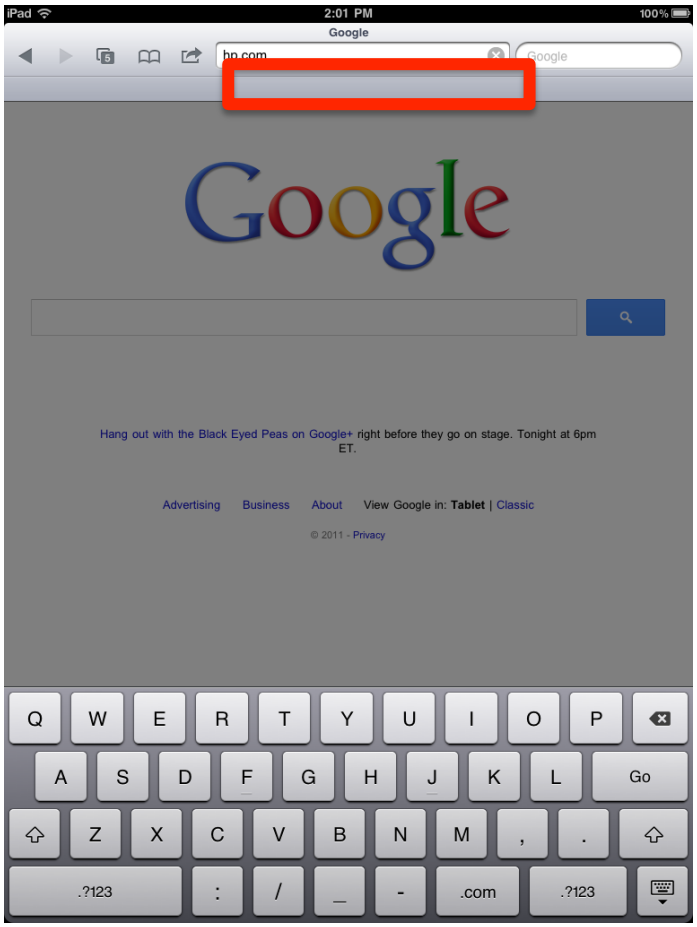


Step 7: Make sure under Manual that the Server is set at **10.2.255.100** Make sure the Port is also set to **8080**

Barracuda Login

Step 1: Open your Safari browser

Step 2: Type any web address. For instance: www.hp.com



Step 3: Login with to Barracuda with your Randolph Central username and password

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